

**Subject: Limited Support Announcement**  
**To: Sales Partners, Customers, & Customer Support Teams**  
**From: Sheamus Looney, Director Services & Support**

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Printronix is announcing “**Limited Support**” on the following products;

**T5r / SL5r** (*Not Impacted: T5R / SLr Energy Star Printers*)

**L7032**

**TG 8124**

As these printers have aged, sourcing of parts has become increasingly more difficult. Therefore, effective immediately, Printronix is announcing **Limited Support** on the printers above, including all associated options.

**The current T5r ES and SL5r ES are not impacted by this announcement, and will continue to be fully supported by Printronix.**

Under **Limited Support** Printronix will continue to supply parts and perform repairs until inventory is exhausted. In addition spare parts will be offered on an as-available basis while supplies last.

Printronix will no longer provide Technical Support for these products.

We will, however, continue supplying consumables to support this base of printers.

For additional information, please contact your regular Printronix sales contact, or for general sales information contact:

800-243-3338

[sales@theprinterplace.com](mailto:sales@theprinterplace.com)

