

TallyGenicom TechNote GEN_T_031

Clear Calibrations and Re-Calibrate - T6XXX

Issue / Symptom: After upgrading the printer's firmware, the calibrations must be cleared and the printer re-calibrated.

Procedures:

If the printer's firmware is upgraded, the calibration settings may be reset. This could result in the printer displaying "Paper Out" with paper installed. NVRAM must also be cleared after the upgrade.

Perform these operations:

- Test->Diag->Clear->NVRAM
- Test->Diag->Clear->CalData
- Then re-calibrate the entire printer.

After loading new firmware, it is recommended to ALWAYS print a Configuration Report and some ASCII test pages to make sure that the printer is properly calibrated (Paper, Print Gap, and Hammers) and has the right firmware installed.

Need help? Call our knowledgeable sales staff at: [708-597-4222](tel:708-597-4222)