

TallyGenicom TechNote GEN_T_033

Poor Print Quality - T62XX

Issue / Symptom: Poor print quality and characters not completely formed.

Run the Shuttle Motor test, the motor will only run for 3-4 seconds and then shut down. There may not be an error message displayed.

Procedures:

Unplug the Hammer Bank Blower Fan, then run the Shuttle Motor test. If the Shuttle Motor runs and doesn't shut down in 3-4 seconds, the Hammer Bank Blower Fan is defective.

Additional Notes/Comments:

If you see print quality degraded and the characters are not formed completely, test the motors individually. The Shuttle Motor should run as long as you let it and not shut down on its own. Run the Blower Motor test and make sure that it is quiet.

Need help? Call our knowledgeable sales staff at: [708-597-4222](tel:708-597-4222)