

TallyGenicom TechNote GEN_T_037

Do Not Use 6312 Ribbons in a 6306

Issue / Symptom: The 6306 does not have a ribbon sensor. If a 6312 ribbon is installed in a 6306, the 6312 ribbon's Skip Over Weld patch will peel off. The patch can get lodged in various places and will cause Ribbon Jam problems. Depending on where the patch lodges, it can cause physical damage to the printer.

Solution/Action: Use only 086039 40M character ribbons in 6306 printers. 6312 printers can use these ribbons: 086039 40M characters, 086041 60M characters, 086043 250M characters.

Additional Notes/Comments: Note also that there the 6306 does not have a ribbon pump so the 086041 and 086043 would not meet their rated life.

Need help? Call our knowledgeable sales staff at: [708-597-4222](tel:708-597-4222)