

## TallyGenicom TechNote GEN\_T\_040

### Lock or Unlock the Menu - T62xx / 63xx / LGexx / LGixx / LGL06 / LGL12

**Issue / Symptom:** To be performed when a false paper out is displayed or intermittently displayed or if a paper out condition is not displayed when encountered (the paper out would also not be sensed if one of the fault overrides is turned on. See technote gen\_t\_010 which explains how to turn Fault Overrides On and Off.

#### **Solution/Action:**

1. Go Offline, press and hold the ENTER & LF keys until "Tech Access ON" is displayed.
2. Press MENU (If unable to access, press & hold the ENTER & FF keys until "Fault Override ON" is displayed).
3. Down Arrow until "Offline/Test Menu", .
4. Down Arrow until "Test Menu/Diag", .
5. Down Arrow until "Diag/Cal-Paper", .
6. "Cal-Paper/Paper Out" is displayed, .
7. When "Remove Paper/Enter" is displayed, remove the paper from the tractors & close the tractor covers.
8. Press the key, a voltage is momentarily displayed. (Assure that it is ">3.0 volts").
9. When "Insert Paper/Enter" is displayed, install the paper in the tractors & close the tractor covers.
10. Press the key, a voltage is momentarily displayed. (Assure that it is approximately 0.2 volts).
11. Display returns to "Cal-Paper/Paper out", press the Clear key as calibration is complete. (If Fault override was turned on, press & hold the ENTER & FF keys until "Fault Override OFF is displayed).
12. Press and hold the ENTER & LF keys until "Tech Access OFF" is displayed.

#### **Additional Notes/Comments:**

Need help? Call our knowledgeable sales staff at: [708-597-4222](tel:708-597-4222)