

TallyGenicom TechNote GEN_T_021

WebPanel operations

Products:

All products with WebPanel

Issue / Symptom:

WebPanel Operations.

Solution/Action:

WebPanel menu operations work very much like the control panel menu. As with the control panel, you must make configuration changes via the menu, then perform a Save Config to save those changes.

Once that is done, you may perform an Upload Config to your PC to permanently save it. You may then perform a Download Config to that printer, or to other printers with the same firmware level, and those configuration changes will be reflected in the menu.

The "Refresh" link and the browser "Refresh" buttons are of limited use in WebPanel, because they do not re-post the currently displayed menu information; they actually perform a "Back" function, returning you to a higher-level page.

Please note that you will be bouncing between the "Printer Configuration" and "Printer Actions" pages fairly often:

- All menu changes are done via "Printer Configuration"
- All configuration saving, loading, uploading, downloading, and reporting are done via "Printer Actions".

"Printer Configuration" operates only on the currently loaded Configuration settings. You must use "Printer Actions" to manipulate the various Configurations.

Additional Notes/Comments:

WebPanel will not work with a Proxy Server that caches webpages. Refer to TechNote [gen_t_020](#) for details.

Need help? Call our knowledgeable sales staff at: **708-597-4222**