

TallyGenicom TechNote T6215.006

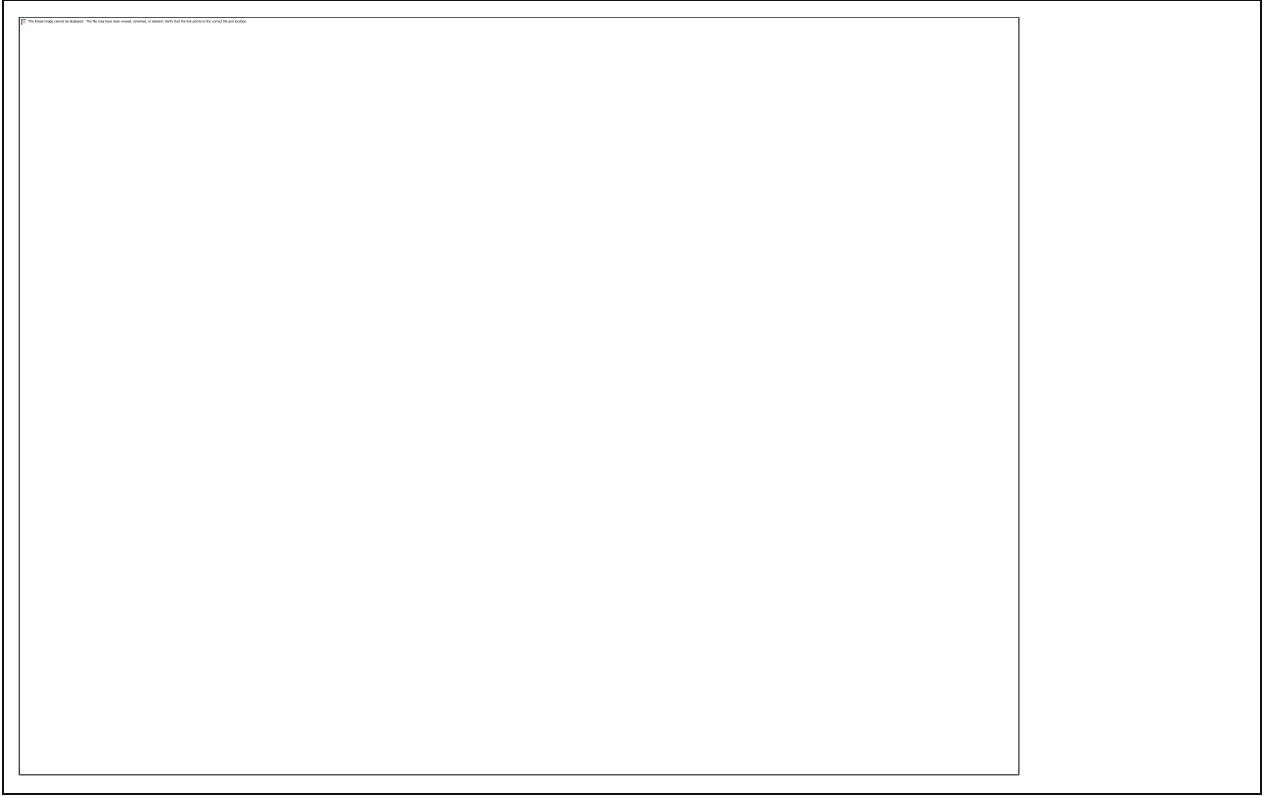
6215 Display Problems

Issue / Symptom: Display shows large "dark" areas (black bars / lines). This may happen after handling or servicing the Control Panel assembly.

Solution/Action:

Remove the Control Panel assembly:

1. Remove the Ribbon Platform.
2. Reach under the Control Panel assembly and unplug the cable.
3. Loosen the four screws under the Control Panel at the bottom edge of the frame then lift the Control Panel from the printer.
4. Loosen the two screws holding the Control Panel to the metal frame then lift the Control Panel free from the frame.
5. Looking at the back side of the Control Panel circuit board, check that the crystal (Y1) is not touching (shorting) the pins of U2 (see illustration).



Need help? Call our knowledgeable sales staff at: [708-597-4222](tel:708-597-4222)