

## TallyGenicom TechNote T6215.011

### "Online Konfig 1" Displayed - Models T6212 / T6215 / T6218

**Issue / Symptom:** "Online Konfig 1" is displayed (instead of "Online Config 1") after a firmware upgrade.

**Solution/Action:**

It appears that the wrong language is being accessed for the Config string after firmware has been upgraded. To clear this problem, do the NV RAM CLEAR procedure.

This function is accessed by: With Technical Access ON, press:

TEST - Diag - Clear - NVRAM - Enter clears the NVRAM settings

After performing the "clear" operations, the printer should have all three of the calibration procedures performed:

Platen Open Cal  
Hammer  
Paper Out

All are accessed by:

Tech Access ON, then: TEST - Diag - Calibrations - xxxxx

**Note: The NVRAM CLEAR function should be run after all firmware upgrades.**

Need help? Call our knowledgeable sales staff at: [708-597-4222](tel:708-597-4222)